



Important Information About COVID-19

Holistic Urgent Care has enhanced sanitation measures to protect your health and the health of those around you. The clinic takes extra precautions to help keep both our patients and staff safe. That includes:

- All employees and patients are provided access to PPP equipment at all times. This includes face masks (surgical masks, N95 masks, and/or face shields), gloves, and/or disposable gowns. This is a preventative measure and is not indicative of anyone having or carrying the virus.
- Frequent sanitization of common areas within the clinic include waiting and exam rooms.
- Advanced verbal screenings for any patient who requires in-office isolation.
- Alternative waiting room processes are in place to isolate patients exhibiting symptoms of COVID 19. These new processes may include, but are not limited to: Patients waiting in the car, patient immediately placed in the exam room after check-in and additional creative ways to ensure we respect social distancing restrictions.

If you are experiencing any of the following flu-like symptoms - cough, fever and/or shortness of breath, please call to notify our staff prior to your arrival so we can make sure to have an isolation room available and sanitized for you. If you are sick, consider rescheduling your regularly scheduled office visit, switch to phone/telemedicine, or take advantage of our urgent care services instead.

Thank you for your patience with us as we move forward together during these uncertain times. We will continue to communicate with you as more updates become available.

If you are not comfortable coming into the office at this time, you will still be able to receive a consultation from one of our providers via telemedicine. Please [contact us](#) to get started.

We encourage you to continue practicing every day prevention